

## MS Teams issue

### Microphone or webcam issues

One of the most common issues faced by Teams users (or users of any kind of video conferencing platform for that matter) is a malfunctioning [webcam](#) or microphone. Of course, there are a whole host of reasons why you may be encountering difficulties, and your first port of call should be your hardware. Is everything plugged in correctly? Check the connections, replug everything in, and restart Teams.

### You can't create a new team

Unsurprisingly, one of the most useful features within Microsoft Teams is the ability to create bespoke teams of your own, where you can share information and conduct chats on a smaller scale. However, some Teams users have reported problems when attempting to create a new team in the platform.

### Teams are only showing older messages and chats.

One of the most common problems faced by Teams users is an inability to view the latest messages and chats. If you are unable to view the newest threads, it might be time to restart Teams. The way that you do this varies slightly depending on what operating system you are using.

### You are not receiving notifications.

In an era where remote communication is more prominent than ever, notifications have taken on added importance for ensuring that things don't fall through the cracks. However, some Teams users are reporting that they have stopped receiving notifications. If that's the case, check to see if your permissions have changed.

### Login error messages

At times you won't even have the chance to encounter a glitch when using Teams because a login error will prevent you from even accessing the platform. Of course, double-check that you have entered your login credentials correctly first. If you're sure that everything is correct but you still can't log in, you are likely to receive an error message.

### Teams keep freezing.

If your Teams app keeps freezing, you should try force quitting the app and re-launching. The tried-and-trusted "Ctrl, Alt, Delete" method is your friend here, so simply find Teams within the Task Manager and click on End Task.